

Hi Everyone,

I have listed some of the most frequently asked questions about my online classes in this FAQ section. If your question is not answered below, you can contact me at pamelascolors@gmail.com.

Questions About Pamela's Classes or Workshops:

[Are your classes for beginners, intermediate or advanced?](#)

I will offer classes that are appropriate for any level of experience. There will be a notation before the description of every class that will state either, NO Experience Required or Some Experience Required.

[How do I purchase a class?](#)

You can purchase my classes by visiting the Class Store. You can also be redirected to the Class Store when you select the Registration button on an individual class page. Once you have added classes to your cart you will be redirected to PayPal or you can also pay with a credit card. You do not need to create a PayPal account. This is a secure transaction and your information is not stored on my Squarespace website.

[Once I purchase a class how soon can I access it?](#)

Immediately upon purchase, you will receive a receipt for the classes you purchased. Within 48 hours you will receive a second email, which will provide you with your classroom link, classroom password and a link to our private Facebook group where you can post your wonderful creations.

[Are the videos from your classes downloadable?](#)

Yes, all videos and other course content are downloadable.

[How long will the classes be available?](#)

All classes offer lifetime or limited access. Limited access may occur, if the class being offered is from a guest artist. Guest artist will retain ownership of their art classes and may choose to close access to their classes that are offered on this website. As long as this website, pamela-vosseller.squarespace.com, is active, you will be able to access your classes.

[How do I share my work with others taking your classes?](#)

I have created a private group through Facebook, Pamela Vosseller Free & The Brave where students of my online classes are invited to share their work, network with fellow students, or ask for art advice.

[Can I share or sell my artwork that I create from your classes?](#)

I encourage all my students to be brave enough to share or sell their artwork. I do ask, if you are going to sell your art steaming directly from one of my classes/workshops that you include public note that your art was created by Inspiration and Instruction of Artist Pamela-Vosseller.

[Can I share your class or art videos?](#)

I do ask that you do not share the art videos, which you have paid for and/or received a password for. I also ask, if you are planning on teaching, please do not teach my classes. I am available to participate as a guest artist. If you register for a class that involves an instructor other than myself or courses that are taught by guest artists on pamela-vosseller.squarespace.com, you will need to contact the artist for that lesson to learn of his/her policy.

You are welcome to share any of my free art videos as these are not password protected and are open to the public.

Downloading Video Questions:

[I am having trouble viewing the videos. What should I do?](#)

If you are having trouble viewing the videos try the following:

- Refresh the page.
- Make sure your browser software is updated.
- Try a different browser.
- Download the videos and save them to your computer. Then watch from there.

[How do I download the videos?](#)

To download the videos from my website, please do the following:

- Click on the Download Video Here button, which will take you to my Vimeo video review page.
- Click on the download button below the video.
- Choose the desired resolution and save it to the desired location on your computer/drive.

[How do I download the videos to an iPad?](#)

You can transfer videos from your Mac to your iPad using iTunes.

1. Download the files to your computer.
2. Connect your iPad to your computer.
3. Open iTunes.
4. Drag the video files from your Mac into "movies" or "TV shows".
5. On your iPad, open the Videos app and look under "Movies" or "TV Shows". The files will be there and you should be able to play them.

